

FY2020 - Performance Measurement Module (Sys PM)

Summary Report for FL-507 - Orlando/Orange, Osceola, Seminole Counties CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2020 DATA: If you provided revised FY2020 data, the original FY2020 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

FY2020 - Performance Measurement Module (Sys PM)

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES and SH	5249	4829	3771	72	74	84	10	31	39	49	10
1.2 Persons in ES, SH, and TH	5757	5438	4358	88	101	121	20	39	55	68	13

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	5393	5955	4904	289	479	510	31	89	173	205	32
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	5923	6481	5476	325	486	517	31	109	180	207	27

FY2020 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2019	FY 2020	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	FY 2020	% of Returns
Exit was from SO	225	170	32	11	6%	15	6	4%	15	12	7%	29	17%
Exit was from ES	1196	1492	192	225	15%	76	99	7%	100	113	8%	437	29%
Exit was from TH	333	334	29	35	10%	14	28	8%	14	14	4%	77	23%
Exit was from SH	0	0	0	0		0	0		0	0		0	
Exit was from PH	751	1065	31	36	3%	20	34	3%	36	62	6%	132	12%
TOTAL Returns to Homelessness	2505	3061	284	307	10%	125	167	5%	165	201	7%	675	22%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

FY2020 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2019 PIT Count	January 2020 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	2010	2007	-3
Emergency Shelter Total	1180	993	-187
Safe Haven Total	0	0	0
Transitional Housing Total	494	555	61
Total Sheltered Count	1674	1548	-126
Unsheltered Count	336	459	123

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Unduplicated Total sheltered homeless persons	5978	6115	4848	-1267
Emergency Shelter Total	5412	5513	4261	-1252
Safe Haven Total	0	0	0	0
Transitional Housing Total	854	871	797	-74

FY2020 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	428	537	460	-77
Number of adults with increased earned income	13	17	11	-6
Percentage of adults who increased earned income	3%	3%	2%	-1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	428	537	460	-77
Number of adults with increased non-employment cash income	121	156	149	-7
Percentage of adults who increased non-employment cash income	28%	29%	32%	3%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	428	537	460	-77
Number of adults with increased total income	127	163	152	-11
Percentage of adults who increased total income	30%	30%	33%	3%

FY2020 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	285	310	283	-27
Number of adults who exited with increased earned income	46	50	33	-17
Percentage of adults who increased earned income	16%	16%	12%	-4%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	285	310	283	-27
Number of adults who exited with increased non-employment cash income	56	63	63	0
Percentage of adults who increased non-employment cash income	20%	20%	22%	2%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	285	310	283	-27
Number of adults who exited with increased total income	91	102	89	-13
Percentage of adults who increased total income	32%	33%	31%	-2%

FY2020 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	5436	5492	4153	-1339
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1486	1438	1233	-205
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3950	4054	2920	-1134

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	6696	6767	5618	-1149
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1865	1795	1594	-201
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	4831	4972	4024	-948

FY2020 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2020 (Oct 1, 2019 - Sept 30, 2020) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons who exit Street Outreach	729	736	529	-207
Of persons above, those who exited to temporary & some institutional destinations	40	52	39	-13
Of the persons above, those who exited to permanent housing destinations	186	154	170	16
% Successful exits	31%	28%	40%	12%

Metric 7b.1 – Change in exits to permanent housing destinations

FY2020 - Performance Measurement Module (Sys PM)

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	5717	5750	4506	-1244
Of the persons above, those who exited to permanent housing destinations	2416	2235	1699	-536
% Successful exits	42%	39%	38%	-1%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in all PH projects except PH-RRH	974	1016	1012	-4
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	925	957	980	23
% Successful exits/retention	95%	94%	97%	3%

FY2020 - SysPM Data Quality

FL-507 - Orlando/Orange, Osceola, Seminole Counties CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2020 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020
1. Number of non-DV Beds on HIC	897	1105	1149	1049	1148	709	662	713	1776	1890	1932	2001	217	836	836	833				
2. Number of HMIS Beds	814	1006	1034	970	857	370	358	364	674	1066	1089	1107	215	836	836	833				
3. HMIS Participation Rate from HIC (%)	90.75	91.04	89.99	92.47	74.65	52.19	54.08	51.05	37.95	56.40	56.37	55.32	99.08	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	4940	3710	5543	4298	853	1003	833	817	949	1176	1213	1246	2032	2775	2560	2637	28	454	1102	722
5. Total Leavers (HMIS)	4091	2934	4815	3691	577	741	602	564	104	189	236	227	839	1509	1404	1169	18	267	727	389
6. Destination of Don't Know, Refused, or Missing (HMIS)	377	631	545	424	51	73	40	74	19	22	19	9	84	105	34	50	1	42	92	15
7. Destination Error Rate (%)	9.22	21.51	11.32	11.49	8.84	9.85	6.64	13.12	18.27	11.64	8.05	3.96	10.01	6.96	2.42	4.28	5.56	15.73	12.65	3.86