

FY2019 Resubmission - Performance Measurement Module (Sys PM)

Summary Report for FL-507 - Orlando/Orange, Osceola, Seminole Counties CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2019 DATA: If you provided revised FY2019 data, the original FY2019 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

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	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2018	Submitted FY 2019	FY 2019	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
1.1 Persons in ES and SH	5173		4829	76		74		36		39	
1.2 Persons in ES, SH, and TH	5735		5438	93		101		48		55	

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2018	Submitted FY 2019	FY 2019	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	4934		5955	279		479		91		173	
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	5468		6481	291		486		104		180	

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Submitted FY 2019	FY 2019	Submitted FY 2019	FY 2019	% of Returns	Submitted FY 2019	FY 2019	% of Returns	Submitted FY 2019	FY 2019	% of Returns	FY 2019	% of Returns
Exit was from SO		225		32	14%		15	7%		15	7%	62	28%
Exit was from ES		1196		192	16%		76	6%		100	8%	368	31%
Exit was from TH		333		29	9%		14	4%		14	4%	57	17%
Exit was from SH		0		0			0			0		0	
Exit was from PH		751		31	4%		20	3%		36	5%	87	12%
TOTAL Returns to Homelessness		2505		284	11%		125	5%		165	7%	574	23%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2018 PIT Count	January 2019 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	2053	2010	-43
Emergency Shelter Total	1183	1180	-3
Safe Haven Total	0	0	0
Transitional Housing Total	510	494	-16
Total Sheltered Count	1693	1674	-19
Unsheltered Count	360	336	-24

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Unduplicated Total sheltered homeless persons	6015		6115	
Emergency Shelter Total	5401		5513	
Safe Haven Total	0		0	
Transitional Housing Total	937		871	

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Number of adults (system stayers)	439		537	
Number of adults with increased earned income	18		17	
Percentage of adults who increased earned income	4%		3%	

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Number of adults (system stayers)	439		537	
Number of adults with increased non-employment cash income	126		156	
Percentage of adults who increased non-employment cash income	29%		29%	

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Number of adults (system stayers)	439		537	
Number of adults with increased total income	133		163	
Percentage of adults who increased total income	30%		30%	

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	483		310	
Number of adults who exited with increased earned income	96		50	
Percentage of adults who increased earned income	20%		16%	

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	483		310	
Number of adults who exited with increased non-employment cash income	66		63	
Percentage of adults who increased non-employment cash income	14%		20%	

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Number of adults who exited (system leavers)	483		310	
Number of adults who exited with increased total income	153		102	
Percentage of adults who increased total income	32%		33%	

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	5378		5492	
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1434		1438	
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3944		4054	

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	6713		6767	
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1791		1795	
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	4922		4972	

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2019 Resubmission (Oct 1, 2018 - Sept 30, 2019) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Persons who exit Street Outreach	670		736	
Of persons above, those who exited to temporary & some institutional destinations	40		52	
Of the persons above, those who exited to permanent housing destinations	181		154	
% Successful exits	33%		28%	

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	5640		5750	
Of the persons above, those who exited to permanent housing destinations	2403		2235	
% Successful exits	43%		39%	

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2018	Submitted FY 2019	FY 2019	Difference
Universe: Persons in all PH projects except PH-RRH	912		1016	
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	868		957	
% Successful exits/retention	95%		94%	

FY2019 Resubmission - SysPM Data Quality

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This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2019 Resubmission - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2015-2016	2016-2017	2017-2018	2018-2019R	2015-2016	2016-2017	2017-2018	2018-2019R	2015-2016	2016-2017	2017-2018	2018-2019R	2015-2016	2016-2017	2017-2018	2018-2019R	2015-2016	2016-2017	2017-2018	2018-2019R
1. Number of non-DV Beds on HIC	839	897	1105	1149	1065	1148	709	662	1379	1776	1890	1932	173	217	836	836				
2. Number of HMIS Beds	705	814	1006	1034	1006	857	370	358	296	674	1066	1089	173	215	836	836				
3. HMIS Participation Rate from HIC (%)	84.03	90.75	91.04	89.99	94.46	74.65	52.19	54.08	21.46	37.95	56.40	56.37	100.00	99.08	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	3667	4940	3710	5543	1757	853	1003	833	566	949	1176	1213	1568	2032	2775	2560	54	28	454	1102
5. Total Leavers (HMIS)	2993	4091	2934	4815	1163	577	741	602	104	104	189	236	993	839	1509	1404	29	18	267	727
6. Destination of Don't Know, Refused, or Missing (HMIS)	255	377	631	545	105	51	73	40	10	19	22	19	80	84	105	34	0	1	42	92
7. Destination Error Rate (%)	8.52	9.22	21.51	11.32	9.03	8.84	9.85	6.64	9.62	18.27	11.64	8.05	8.06	10.01	6.96	2.42	0.00	5.56	15.73	12.65