

# FY2018 - Performance Measurement Module (Sys PM)

## Summary Report for FL-507 - Orlando/Orange, Osceola, Seminole Counties CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1:** Change in the average and median length of time persons are homeless in ES and SH projects.  
**Metric 1.2:** Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference
1.1 Persons in ES and SH	5078	5173	74	76	2	36	36	0
1.2 Persons in ES, SH, and TH	5817	5735	105	93	-12	53	48	-5

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	5209	4934	240	279	39	87	91	4
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	6022	5468	284	291	7	113	104	-9

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns
Exit was from SO	173	19	11%	12	7%	12	7%	43	25%
Exit was from ES	1118	211	19%	94	8%	69	6%	374	33%
Exit was from TH	732	75	10%	39	5%	38	5%	152	21%
Exit was from SH	0	0		0		0		0	
Exit was from PH	882	34	4%	21	2%	46	5%	101	11%
TOTAL Returns to Homelessness	2905	339	12%	166	6%	165	6%	670	23%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2017 PIT Count	January 2018 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	2074	2053	-21
Emergency Shelter Total	950	1183	233
Safe Haven Total	0	0	0
Transitional Housing Total	784	510	-274
Total Sheltered Count	1734	1693	-41
Unsheltered Count	340	360	20

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2017	FY 2018	Difference
Universe: Unduplicated Total sheltered homeless persons	6034	6015	-19
Emergency Shelter Total	5129	5401	272
Safe Haven Total	0	0	0
Transitional Housing Total	1342	937	-405

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	261	439	178
Number of adults with increased earned income	9	18	9
Percentage of adults who increased earned income	3%	4%	1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	261	439	178
Number of adults with increased non-employment cash income	115	126	11
Percentage of adults who increased non-employment cash income	44%	29%	-15%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	261	439	178
Number of adults with increased total income	120	133	13
Percentage of adults who increased total income	46%	30%	-16%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	632	483	-149
Number of adults who exited with increased earned income	95	96	1
Percentage of adults who increased earned income	15%	20%	5%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	632	483	-149
Number of adults who exited with increased non-employment cash income	69	66	-3
Percentage of adults who increased non-employment cash income	11%	14%	3%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	632	483	-149
Number of adults who exited with increased total income	153	153	0
Percentage of adults who increased total income	24%	32%	8%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	5292	5378	86
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1426	1434	8
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3866	3944	78

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	7106	6713	-393
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1912	1791	-121
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	5194	4922	-272

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2017	FY 2018	Difference
Universe: Persons who exit Street Outreach	768	670	-98
Of persons above, those who exited to temporary & some institutional destinations	71	40	-31
Of the persons above, those who exited to permanent housing destinations	236	181	-55
% Successful exits	40%	33%	-7%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2017	FY 2018	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	5339	5640	301
Of the persons above, those who exited to permanent housing destinations	2118	2403	285
% Successful exits	40%	43%	3%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2017	FY 2018	Difference
Universe: Persons in all PH projects except PH-RRH	810	912	102
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	772	868	96
% Successful exits/retention	95%	95%	0%

## **FY2018 - SysPM Data Quality**

### **FL-507 - Orlando/Orange, Osceola, Seminole Counties CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2018 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018
1. Number of non-DV Beds on HIC	784	839	897	1105	1145	1065	1148	709	1377	1379	1776	1890	161	173	217	836				
2. Number of HMIS Beds	671	705	814	1006	1079	1006	857	370	286	296	674	1066	161	173	215	836				
3. HMIS Participation Rate from HIC ( % )	85.59	84.03	90.75	91.04	94.24	94.46	74.65	52.19	20.77	21.46	37.95	56.40	100.00	100.00	99.08	100.00				
4. Unduplicated Persons Served (HMIS)	3269	3667	4940	3710	2006	1757	853	1003	441	566	949	1176	1135	1568	2032	2775	48	54	28	454
5. Total Leavers (HMIS)	2705	2993	4091	2934	1442	1163	577	741	110	104	104	189	793	993	839	1509	6	29	18	267
6. Destination of Don't Know, Refused, or Missing (HMIS)	332	255	377	631	146	105	51	73	11	10	19	22	44	80	84	105	1	0	1	42
7. Destination Error Rate (%)	12.27	8.52	9.22	21.51	10.12	9.03	8.84	9.85	10.00	9.62	18.27	11.64	5.55	8.06	10.01	6.96	16.67	0.00	5.56	15.73